

**Bury Reporting
Delayed Transfers of Care (DToCs)
Health Overview and Scrutiny**

12th September 2017

What will we cover?

1. Definition – what is a delayed transfer of care and why is it important?
2. Performance Reporting re DToCs
 - Historical performance
 - Future reporting and trajectories
3. GM Standards relating to Urgent Care Performance
4. Bury implementation of the GM Standards
5. Questions

Definition

Definition – what is a delayed transfer of care

According to NHS England, a 'delayed transfer of care' occurs when an adult inpatient in hospital is ready to go home or move to a less acute stage of care but is prevented from doing so.

There are 3 conditions that must be met before a someone can be transferred:

- a clinical decision has been made that the patient is ready for transfer, (medically fit for discharge), and

- a multidisciplinary team has decided that the patient is ready for transfer, and

- the patient is safe to discharge/transfer (eg care package must be in place)

Performance Reporting

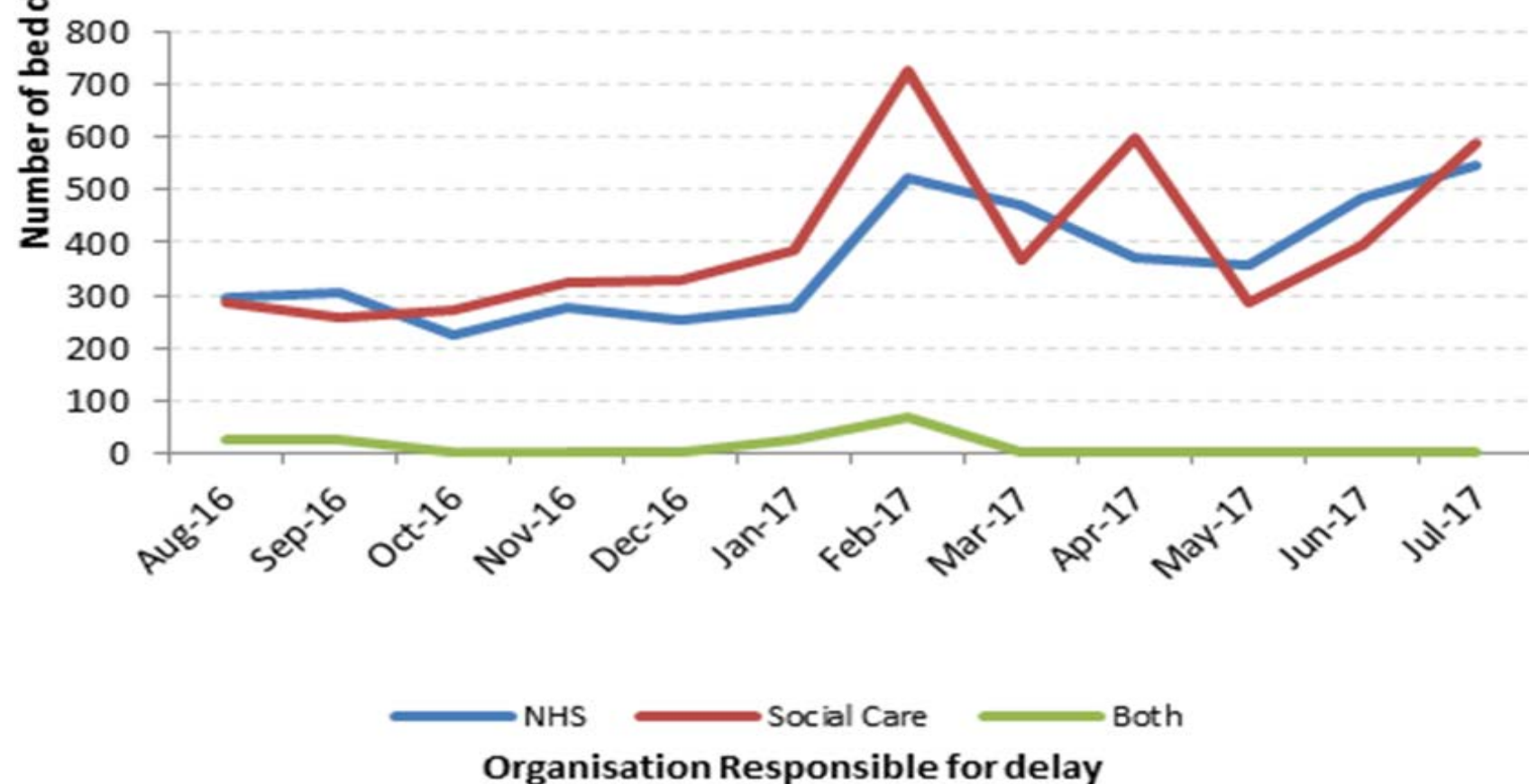
GM HSCP report on this weekly

It is high profile and is a key measure of the success of Devolution

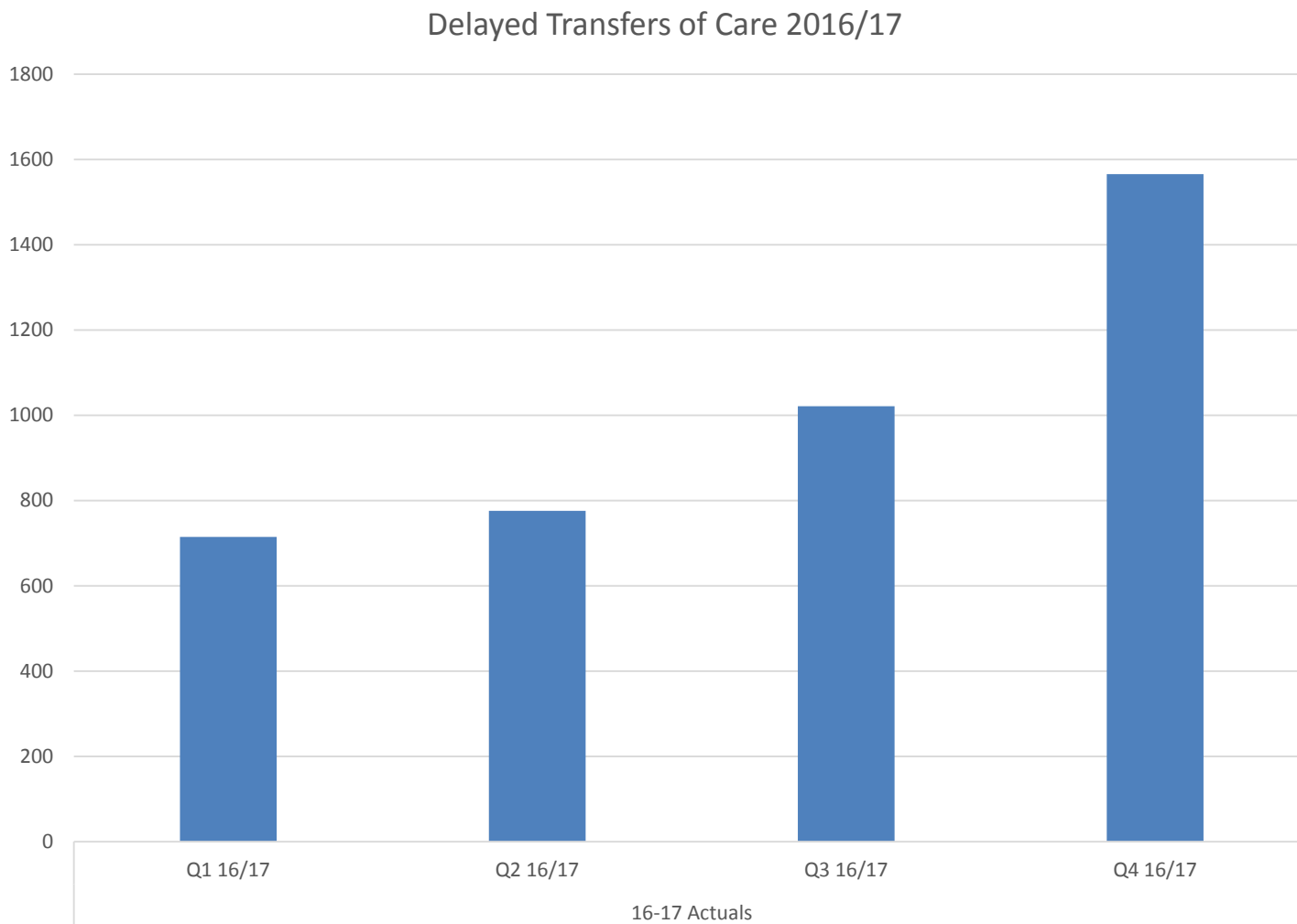
Split between a number of categories, summarised as health / social care

Sign off should take place regularly by operational managers incl social care

**Delayed days by responsible organisation for the 12 months -
PENNINE ACUTE HOSPITALS NHS TRUST**



Bury Actuals 2016/17



Future reporting / targets

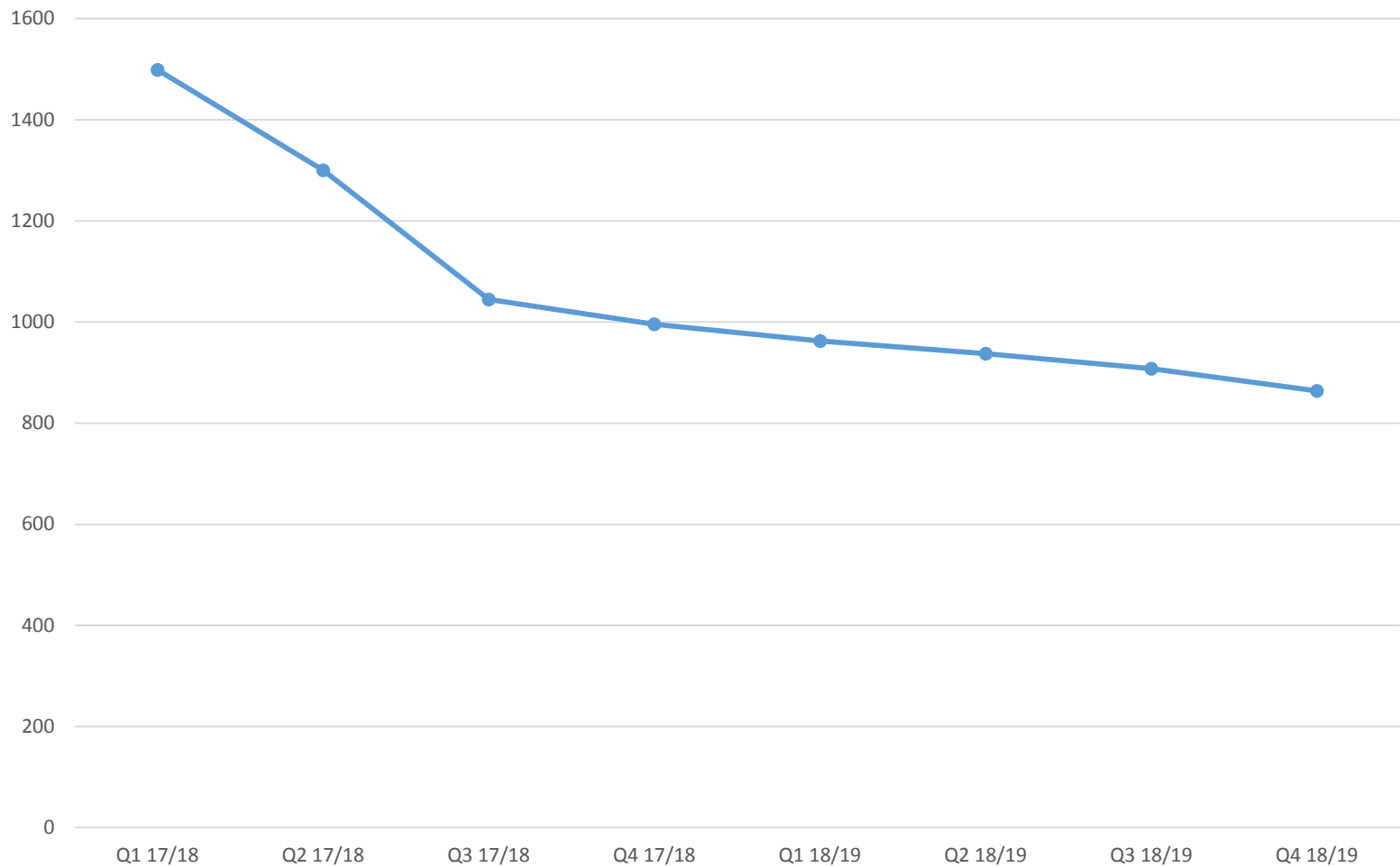
Now in place – agreed with GM HSCP and set as part of the Better Care Fund Reporting

Currently working on the trajectories for this year in detail to assure the GM team that they can be achieved

The GM Hospital Discharge Standards will underpin the operations of how these targets can be achieved

Future reporting / targets Bury

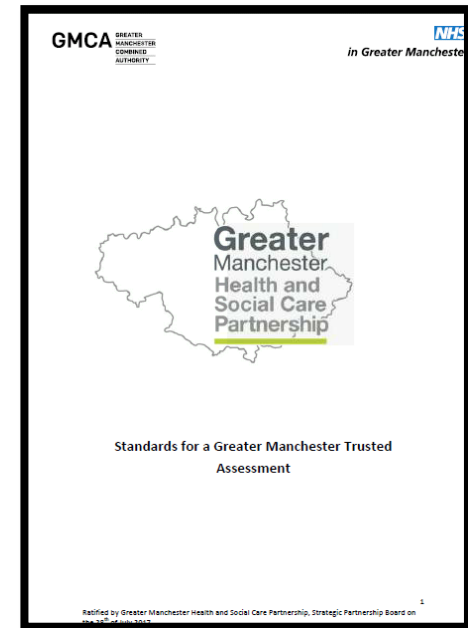
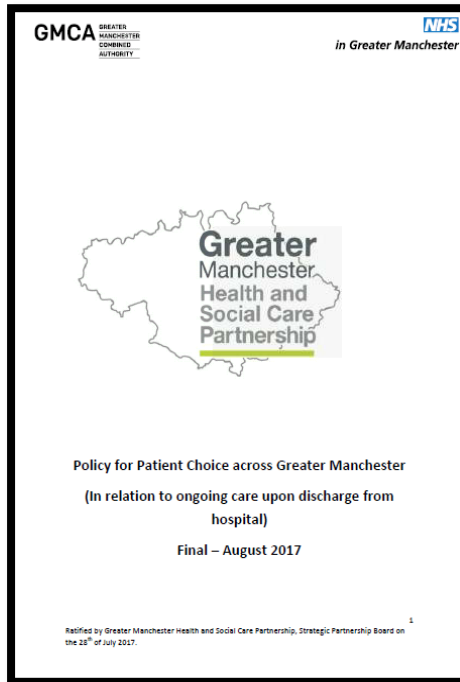
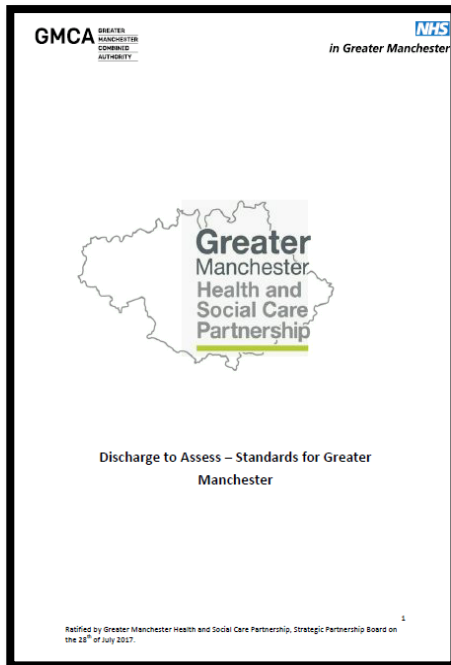
Delayed Transfers of Care Targets 2017/18 and 2018/19



GM Standards

GM HSCP have agreed 3 Hospital Discharge Standards that all 10 areas are expected to implement

Discharge to Assess, Patient Choice, Trusted Assessment



**What have we done in Bury
to improve DToCs?**

What we have implemented as a 'system':

Integrated discharge teams have been in place both at FGH and NMGH since at least the beginning of May

Additional reablement capacity is in place, focussed on the south of Bury to support issues at NMGH

Implementation of the Care at Home tender on a neighbourhood basis

In discussion with agencies re D2A beds for social care assessments

D2A beds have been put in place for Continuing Health Care Assessments

Questions